

Dear Smooth Clients,

As we begin to envision the new landscape as we anticipate reopening, we at Smooth Day Spa wanted to keep you informed about measures we will have in place as soon as that date arrives. They will include but are not limited to:

- **Anyone entering the spa will be required to wear a mask at all times.** If you do not have a mask or facial covering, they will be available outside the front door. Disposable masks cost \$1 and a re-usable cloth mask costs \$7 (made by Kathy Rimel, Our Two Bostons on Facebook, or [Sweetva05@yahoo.com](mailto:Sweetva05@yahoo.com) if you would like to make a personal purchase).
- At the same kiosk there will be a hand sanitizing station. Please apply thoroughly and allow to dry before entering.
- Please no cell phone use in the spa unless the phone is inside of a ziplock bag. There will be a bag available at the exterior kiosk for \$.50.
- Please wait in the chairs outside to have your temperature and oxygen level checked (both non-invasive.) Only clients with proper levels will be permitted to enter. The front door will be locked until your appointment. If you come too early you will have to wait in your car or at the exterior chairs.
- If you feel sick or know you have a fever please call to arrange for an appointment at a later date and do not come in.
- Once inside you must go immediately to the restroom to thoroughly wash your hands with soap and water.
- A limited maximum occupancy of 10 persons at any one time.
- Appointments will be spaced appropriately and the spa has been rearranged to maintain 6 feet of distance between clients.
- For some procedures for added protection we will be incorporating a plexiglass shield to more thoroughly separate patron from service provider.
- A thorough sanitization of the spa on a regular basis will be conducted throughout the day.
- Unfortunately the refreshment bar will be closed.
- The phone will NOT be answered as normal, we will return all messages ASAP.
- We have not raised prices as we are foreseeing a much higher work load both with clients and maintaining a safe environment. Please consider an appropriate added gratuity for your conscientious care-giver as well as an added \$2 for each service.

We have an extensive call list at this time from cancellations. Please be patient as we work through it.

We can't wait to get back to helping you look and feel your best, recognize that safety is now our top priority.

Thank You for Your Continued Patronage,

JohnnaLea